

## Feedback form / Seller

We kindly ask you to fill in this feedback form and forward it to the SKVL member estate agency you dealt with in order for them to develop their operations.

### 1. SKVL member's contact details

Company: \_\_\_\_\_

Real estate agent(s): \_\_\_\_\_

### 2. Information about the sale

- apartment       vacation home  
 detached house    business premises  
 plot of land       other: \_\_\_\_\_

When did the sale take place (month): \_\_\_\_\_

### 3. How did you choose the real estate agency?

- Newspaper advertisement, which newspaper? \_\_\_\_\_  
 Internet, which website? \_\_\_\_\_  
 Based on a recommendation  
 The real estate agent contacted me  
 I am an existing customer  
 Advertisement in the window of the real estate agency  
 The agency is an SKVL Laatuuyritys (SKVL quality company)  
 The agency is a member of the Suomen Kiinteistönvälittäjälliitto ry (SKVL)  
 Other: \_\_\_\_\_

### 4. Were you satisfied with the real estate agency?

- Yes     no

why / why not?

### 5. Would you recommend the agency?

- yes     no

### 6. Operations of the agency

	excellent	good	satisfactory	fair
service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
communication	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
expertise	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
marketing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### 7. How did the agent do in estimating the price of the real estate?

- excellently     well     satisfactorily     fairly

### 8. Other feedback / suggestions how to develop the agency's operations

### 9. Your contact details (optional)

**Thank you for your feedback!**